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ABSTRACT

This CD-ROM contains 21 of 36 lessons in the SFA COACH curriculum for financial aid professionals. SFA COACH is a computer-based introductory training course covering all major student financial aid (SFA) topics. It is organized around the functions carried out in school aid offices and the people who perform them. It is designed to give new staff a solid understanding of what is happening in the field of SFA management and to equip them to increase their knowledge using more detailed reference sources. This first edition of SFA COACH is based on information for the 1999-2000 award year. (SLD)

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